



ROYAL RESORTS®
COMPANY OVERVIEW

Royal Resorts® is a leading vacation ownership resort company in the Mexican Caribbean. A Cancun pioneer, the company was founded in 1975 and opened its first resort The Royal Cancun® on the north shore of Cancun Island in 1978. It currently has three resorts in the famous Hotel Zone and is set to unveil its latest property Royal Uno® All Inclusive Resort & Spa, in December 2021.

At the heart of the Riviera Maya, in Playa del Carmen, The Royal Haciendas® pays tribute to the heritage of the Yucatan with its architectural design and tropical gardens. With magnificent hacienda-inspired architecture in a secluded beach location to the south of Puerto Morelos, Grand Residences Riviera Cancun offers luxury in a tranquil natural setting, only 20 minutes from Cancun and Playa del Carmen for shopping and nightlife.

Royal Resorts has a membership base of more than 60,000 members from 51 countries at its beachfront resorts in Cancun and the Riviera Maya.

Corporate Office: Boulevard Kukulcan, Km. 17, Lot 51, Local 102-W, The Royal Islander, Zona Hotelera C.P. 77500
Cancun, Q. Roo, Mexico

Philosophy: To provide an unparalleled level of customer service unique to the vacation ownership industry.

Employees: Royal Resorts is one of Cancun's largest companies and has 3,000 employees.

Telephone: +52-998 881-0100 (from the U.S.), 881-0100 (in Cancun)
For reservations call toll-free from United States & Canada 1-888-387-4755; Toll free in Mexico 01-800-888-7744;
Rest of the World 1-954-736-5841

Awards: Gold Crown Award by Resorts Condominium International 2020

Grand Residences, The Royal Haciendas, and The Royal Cancun received the Trip Advisor Travelers' Choice Best of the Best 2020 awards and are in the Trip Advisor





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Travelers' Choice Top 25 Hotels in Mexico for Families. The Royal Sands received a Trip Advisor Travelers' Choice 2020 award.

Grand Residences Riviera Cancun also featured in the Trip Advisor Travelers' Choice 2018 Top 25 Luxury Hotels in the World

Grand Residences was the recipient of two Perspective Magazine awards in February 2013 as Best Fractional Resort in Latin America and Best Fractional Resort Worldwide at the GNEX Conference (Global Networking Expo).

The Royal Haciendas received the 2014 Perspective Magazine award as Best Timeshare Resort, Latin America.

Royal Resorts is an industry leader in the field of adult education and has been ranked number one in the state of Quintana Roo and one of the top 32 companies nationwide. CONEVyT, the Mexican Council for Employee Education Award in 2006-2008 and additional accolades in 2011.

A.R.D.A. Ace Employer, 2002

The Royal Sands Resort & Spa® was rated number one in the world by the Timeshare Users Group in 2001.

MARTI (Mesoamerican Reef Tourism Initiative) certified all the Royal Resorts as properties with eco-friendly policies.

Royal Resorts has been participating in the annual sea turtle conservation campaign in the Mexican Caribbean since 1985 and its resorts account for 20 percent of all the turtles protected in Cancun.

The restaurants at all Royal Resorts and at Grand Residences are holders of the prestigious Distintivo H awarded by the Mexican Tourism Board for high standards in food preparation, kitchen hygiene and storage

Web Sites:

www.royalresorts.com

E-mail:

featuring the Royal Resorts blog
cancun@royalresorts.com (for information)





Social Media:

facebook.com/royalresort
instagram.com/royalresorts
twitter.com/royalresorts

Properties Owned:

Cancun, Mexico

The Royal Cancun® (opened in 1978, 201 two-bedroom master suites) (All-Inclusive)

The Royal Islander® (opened in 1993, 179 two-bedroom master suites)

The Royal Sands® (opened in 2000, 340 two-bedroom master suites) (All-Inclusive)

Royal Uno® All Inclusive Resort & Spa, opening in December 2021 with 540 rooms and suites

Riviera Maya, Mexico

The Royal Haciendas®
Opened in 2006, The Royal Haciendas® is located in the Corasol Beach & Golf Community five minutes north of Playa del Carmen. The resort has 252 deluxe two-bedroom master suites. (All-Inclusive)

Grand Residences by Royal Resorts®
Luxury beachfront hideaway just to the south of Puerto Morelos with 144 beautifully appointed two, three and four-bedroom suites, one-bedroom and Jr. Suites and exceptional resort amenities, activities, kids club, spa, gym, resort store and gourmet dining.

Resort Services

Cancún & Riviera Maya: Full-service Spas at The Royal Sands and The Royal Haciendas; a smaller Villa Spa at The Royal Cancun. Grand Residences also has a Spa.

Gyms at The Royal Sands, The Royal Cancun and The Royal Haciendas

Beauty salon

Beach and villa massage service at all resorts





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Gift Shops (at The Royal Sands, The Royal Cancun and The Royal Haciendas)

Daily Activities for children, teens and adults at all resorts

Kids Club at The Royal Sands, The Royal Haciendas, The Royal Cancun (supervised activities for children aged between 4 and 12 years)

Daily housekeeping service (except Sundays and official Mexican holidays)

Special golf rates at several local golf courses

Tennis courts with floodlights for evening play

Multiuse sports court at The Royal Haciendas, full basketball court at The Royal Sands and half basketball courts at The Royal Islander and The Royal Cancun

In-house TV Channel, the Royal Channel (programs in English and Spanish)

Complimentary Inter-Resort Shuttle Bus (in Cancun)

Concierge Service

Restaurants and Bars

Royal Marina

Swimming pools

Thomas More Travel tour desk

Sports desk (sign out beach towels, tennis and snorkeling gear, bicycles, sailboats, kayaks, board games and more)

Water sports center

Car rental desk

Convenience Stores (also offering Internet, faxes, printing, iPad, DVD rentals, flower and fruit basket ordering service)





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The Royal Roast Coffee Co. coffee shop (The Royal Sands and The Royal Islander)

Room service

In-house pizza delivery service

Weddings & Events service

Doctor's Office

Complimentary Wi-Fi access in the villas and throughout all the resorts

Jewelry stores at The Royal Sands

Restaurants in Cancun:

Captain's Cove (lagoon-side restaurant located opposite Cancun Maya Museum, open to the public)

Hacienda Sisal (next to The Royal Sands, open to the public)

El Conquistador (The Royal Islander)

Cayo Largo (The Royal Islander)

Paco's Tacos (The Royal Islander)

La Palapa (in The Royal Cancun)

La Trattoria (in The Royal Cancun)

La Veranda (The Royal Sands)

Char Hut (The Royal Sands)

Sand Dollar Terraza Gourmet (The Royal Sands)

Royal Express Food to Go outlets and Bartolo's Pizza in-house ordering service

Gran Salon Hacienda Sisal venue for weddings and other special events

Bars in Cancun

Sidelines (The Royal Sands), Sports Bar (The Royal Cancun)





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Restaurants in the Riviera Maya:

Los Murales Seafood Restaurant (The Royal Haciendas)

Kinoko Asian cuisine

La Palapa del Sol

Sol Grill

Luna Grill

Pizza Luna

La Rotonda Bar

Restaurants at Grand Residences

El Faro Grill

Flor de Canela

Heaven Beach Bar

Master Suite Amenities:

Central air-conditioning, fully equipped kitchen for vacation meals (fridge, stove, dishwasher, microwave, etc.), tastefully furnished living/dining room, private terrace with incomparable views. Two bedrooms with king-sized bed in master bedroom, Murphy beds, in-room safe, complimentary Wi-Fi, television, DVD, telephone, stereo and two bathrooms.

Capacity:

With the exception of some of the units at The Royal Cancun, the spacious Royal Resorts master suites sleep six people and have two entrances. The innovative Flexivilla concept means that they can also be divided into a one-bedroom suite for four and a hotel room for two if required.

The units at The Royal Cancun come in two sizes: two-bedroom, one-bathroom units sleeping five people and two-bedroom, two-bathroom units for six people. They are not Flexivillas and cannot be subdivided into suites and rooms.

The deluxe two-bedroom master suites at The Royal Haciendas are larger than the units at the Cancun resorts and have a whirlpool tub for two on the terrace.





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The suites at Grand Residences set new standards of luxury in the area and feature touches of elegance such as Jacuzzis, Bulgari® bath products in the spa bathrooms, fresh flowers and deluxe appliances. The Jr. Suites have kitchenettes and the one-bedroom master suites, two, three and four-bedroom suites have spacious a living-dining room, gourmet kitchen, laundry room and larger terraces. Some also have plunge pools or rooftop terraces with a pool and grill.

For further information contact:
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